

# Recreation Report

September 6, 2022

[www.bendparksandrec.org](http://www.bendparksandrec.org)



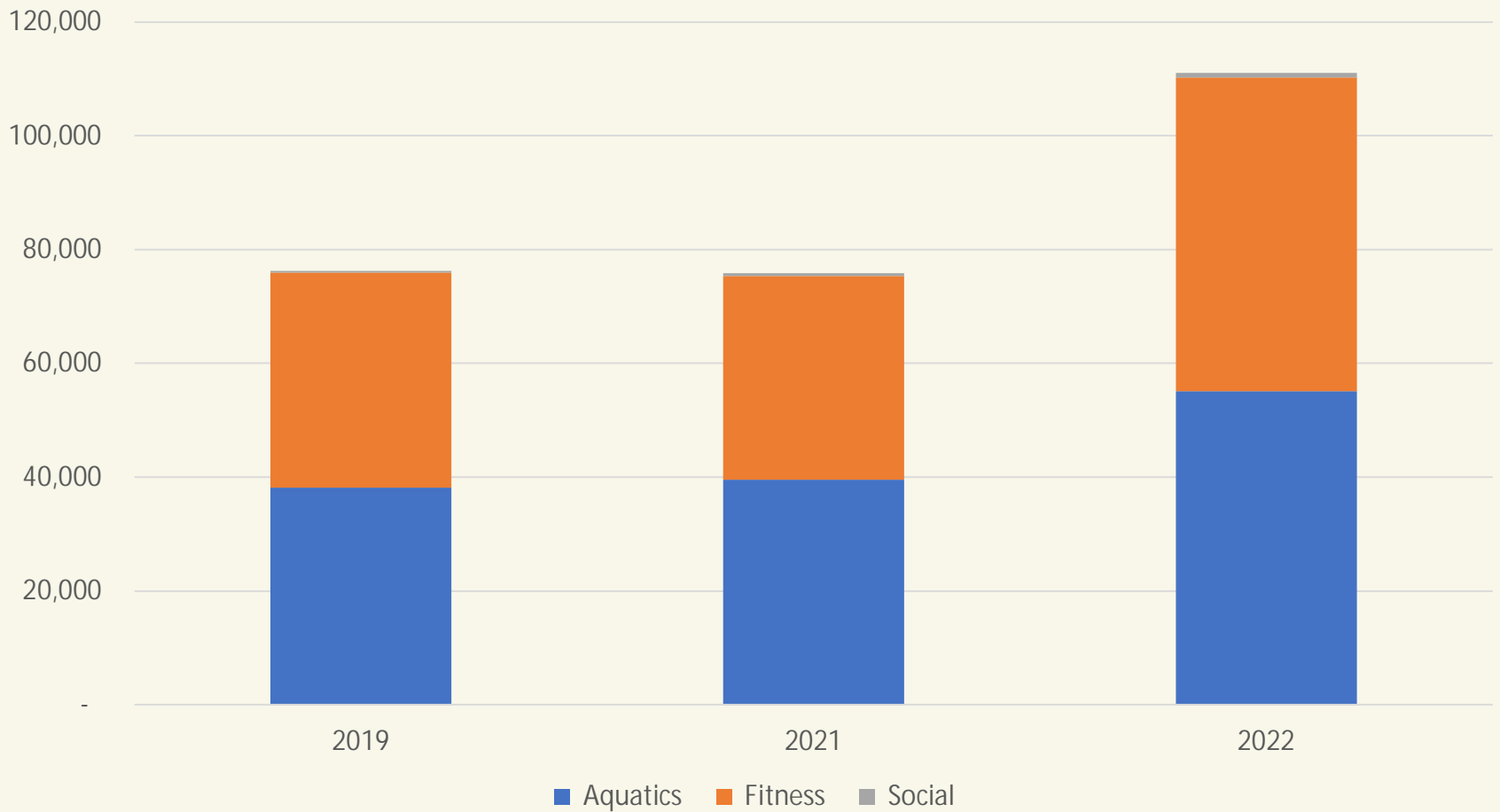
*play for life*

# Topics

1. Summer Season Summary
2. Kids INC Status Report
3. Registration Improvement Update

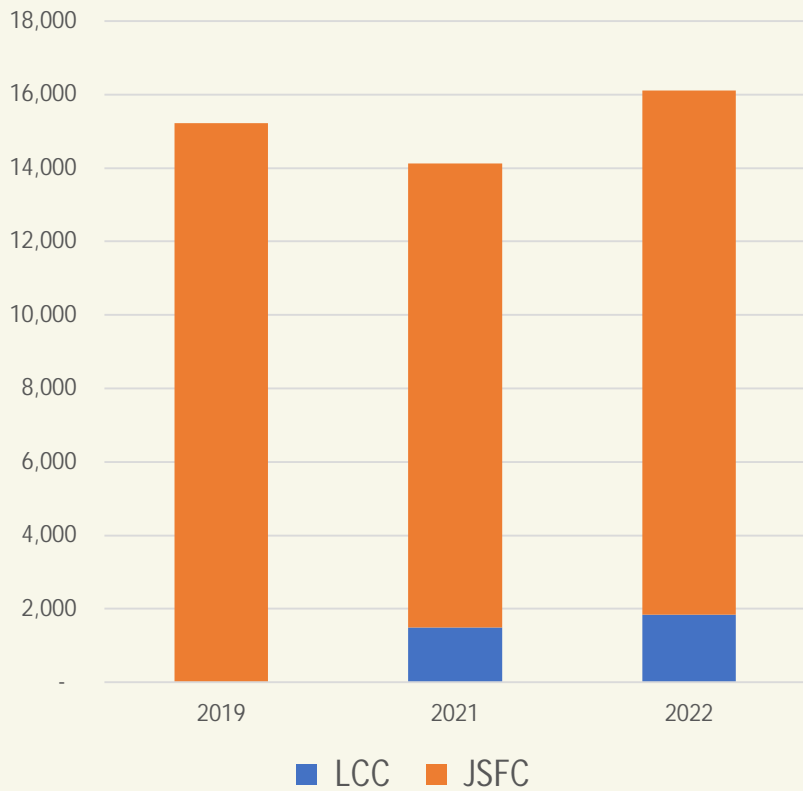


# JSFC/Larkspur Visits

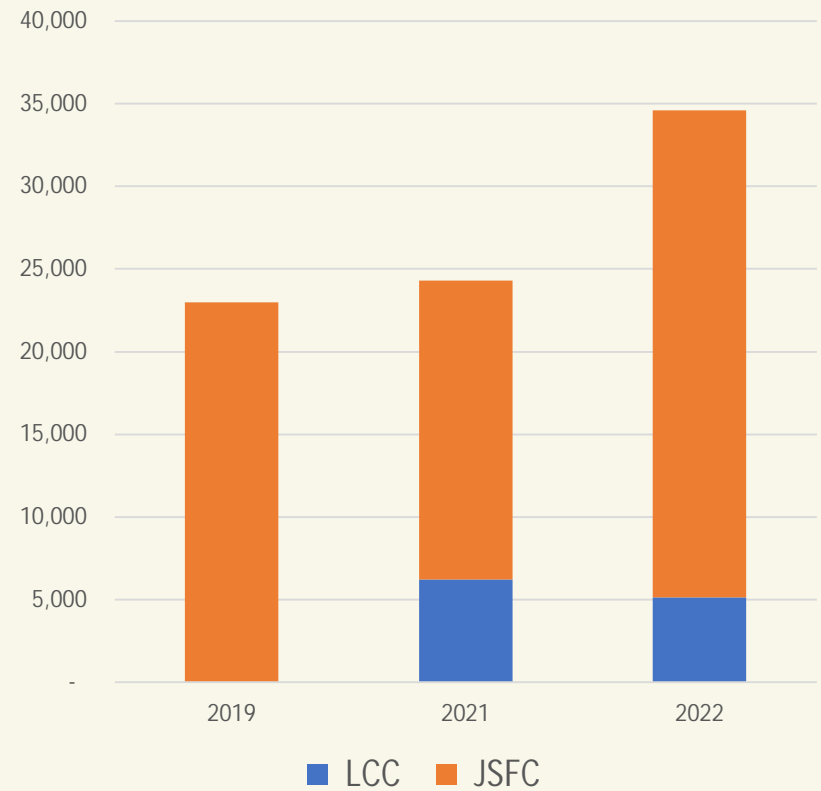


# Aquatic Activity Visits

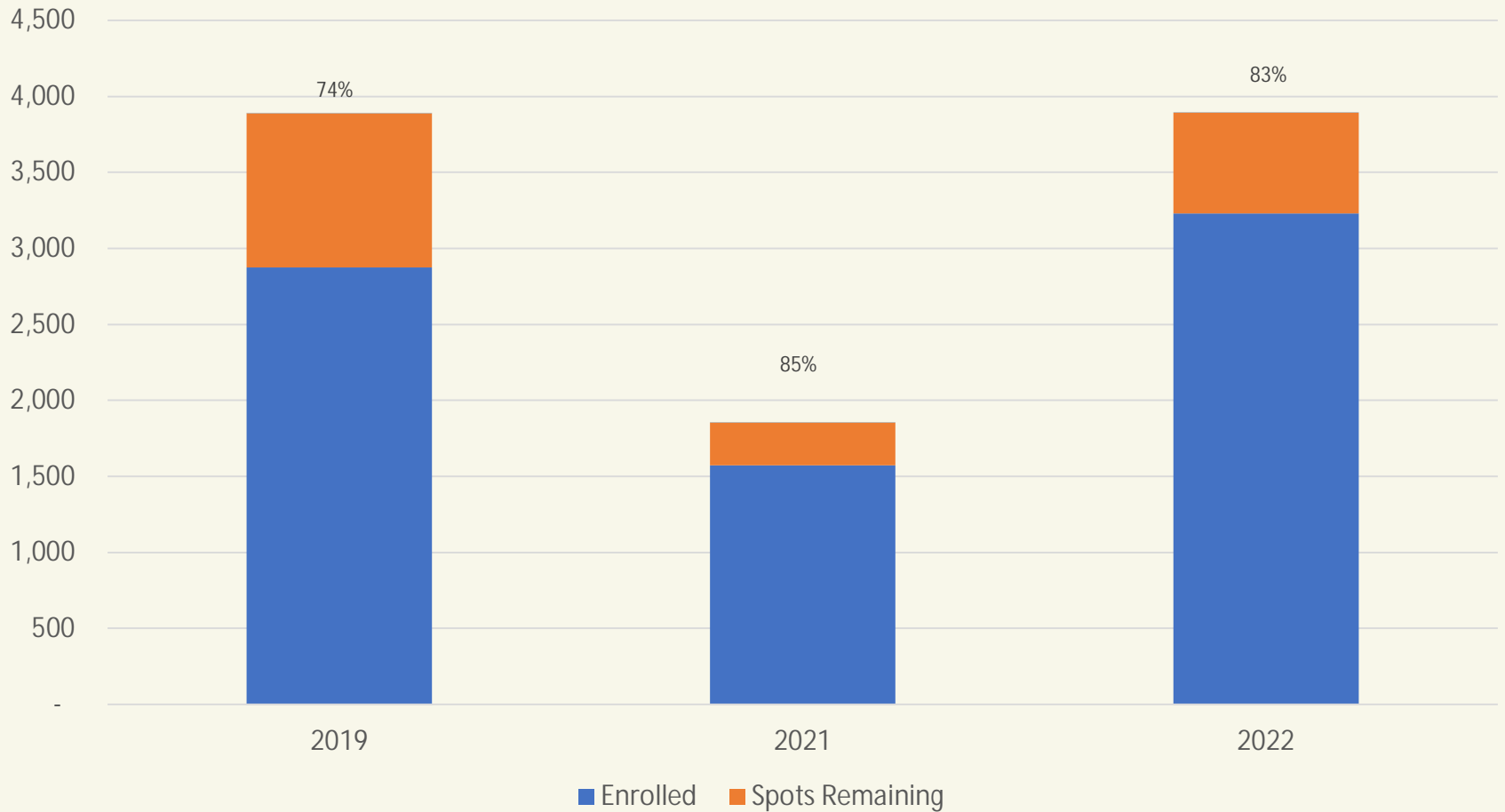
## Lap Swim



## Recreation Swim

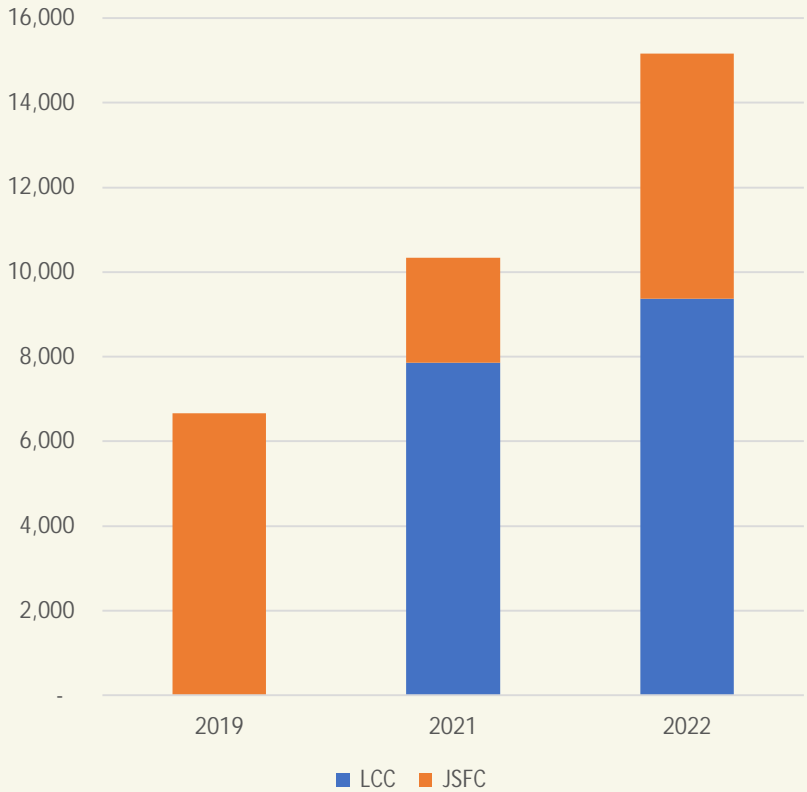


# Swim Lesson Enrollments

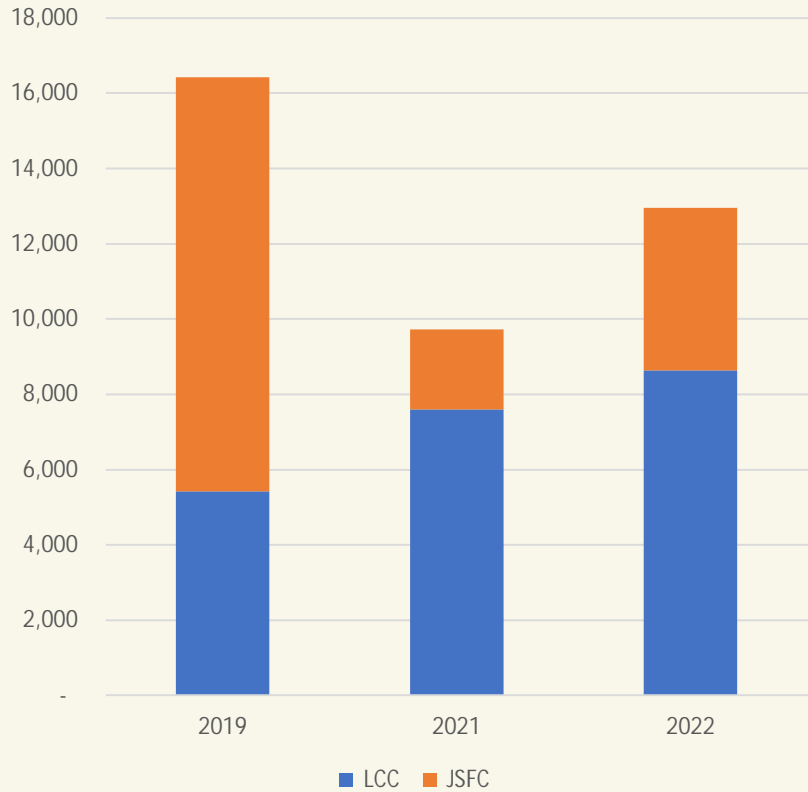


# Group Exercise Class Visits

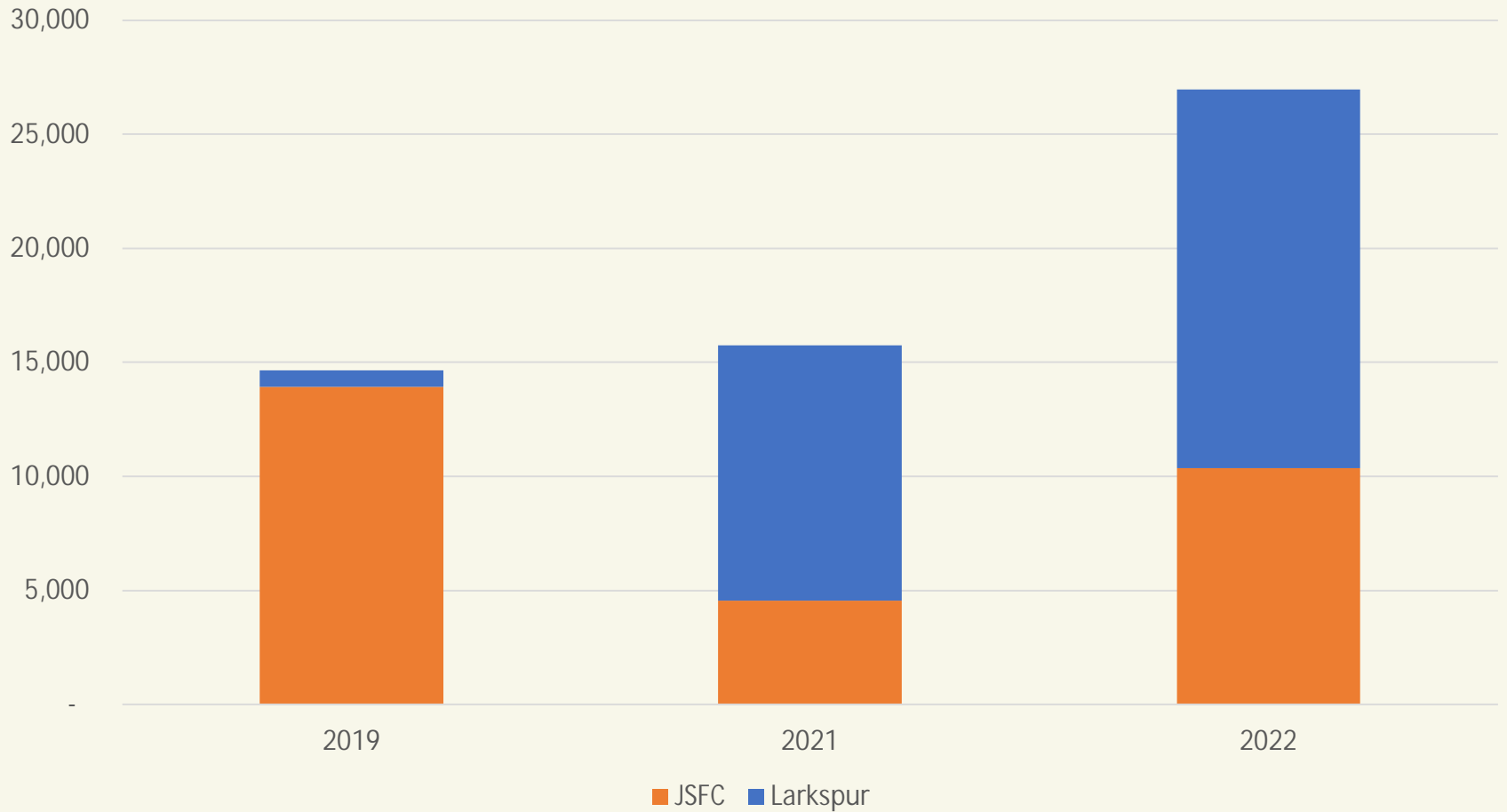
## Water Exercise



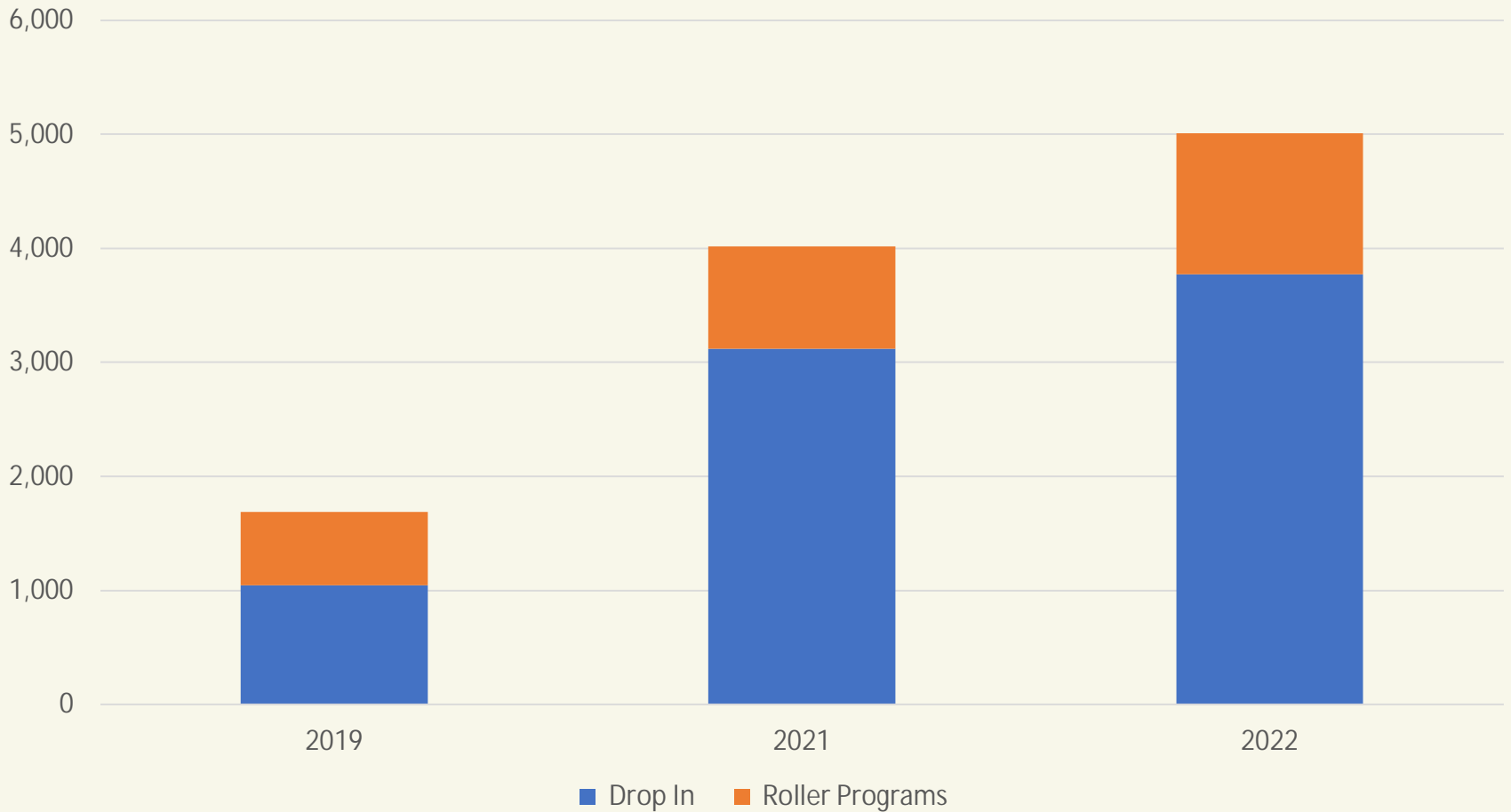
## Land Fitness



# Fitness Center Visits

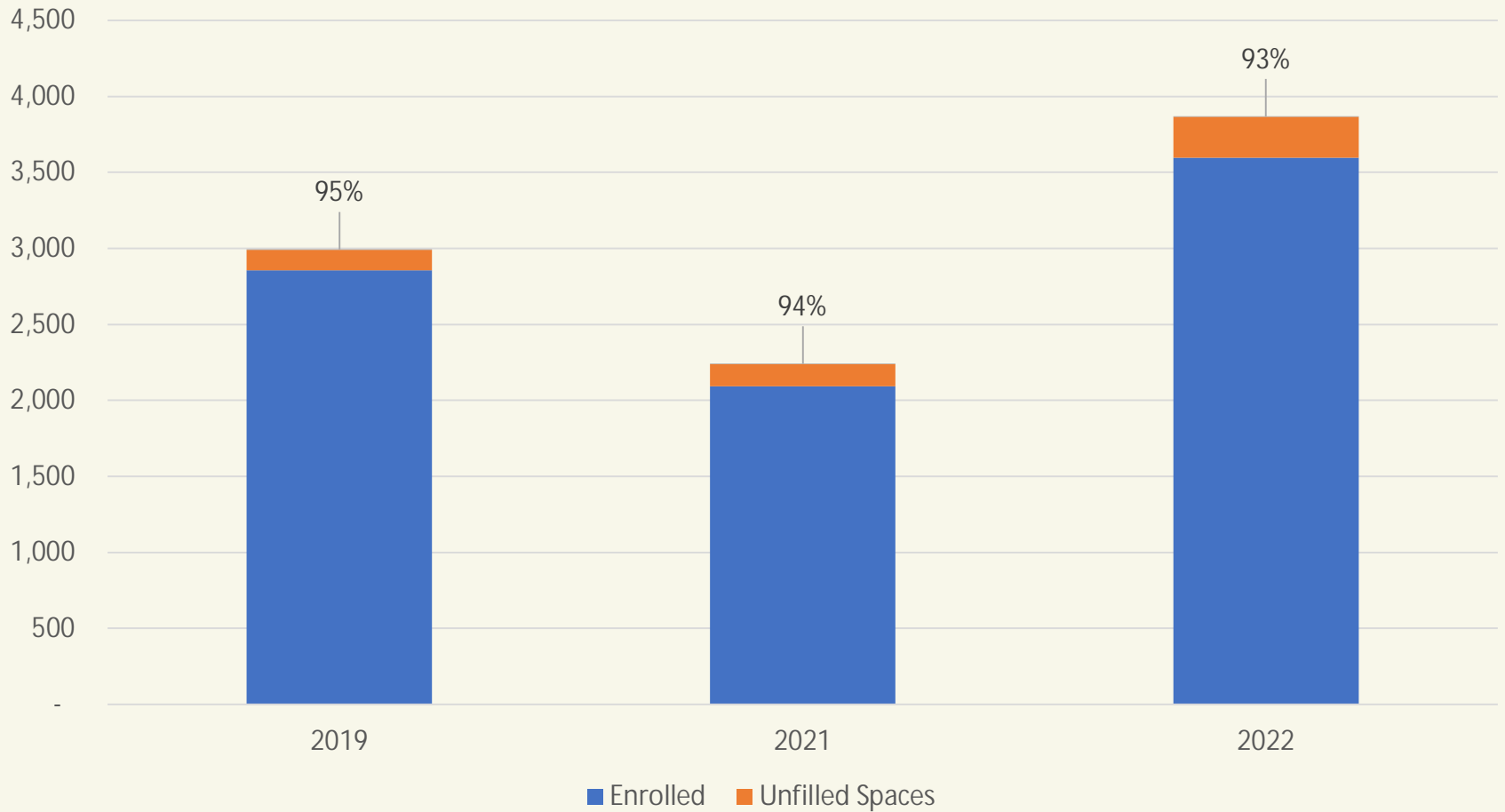


# Pavilion Roller Sports

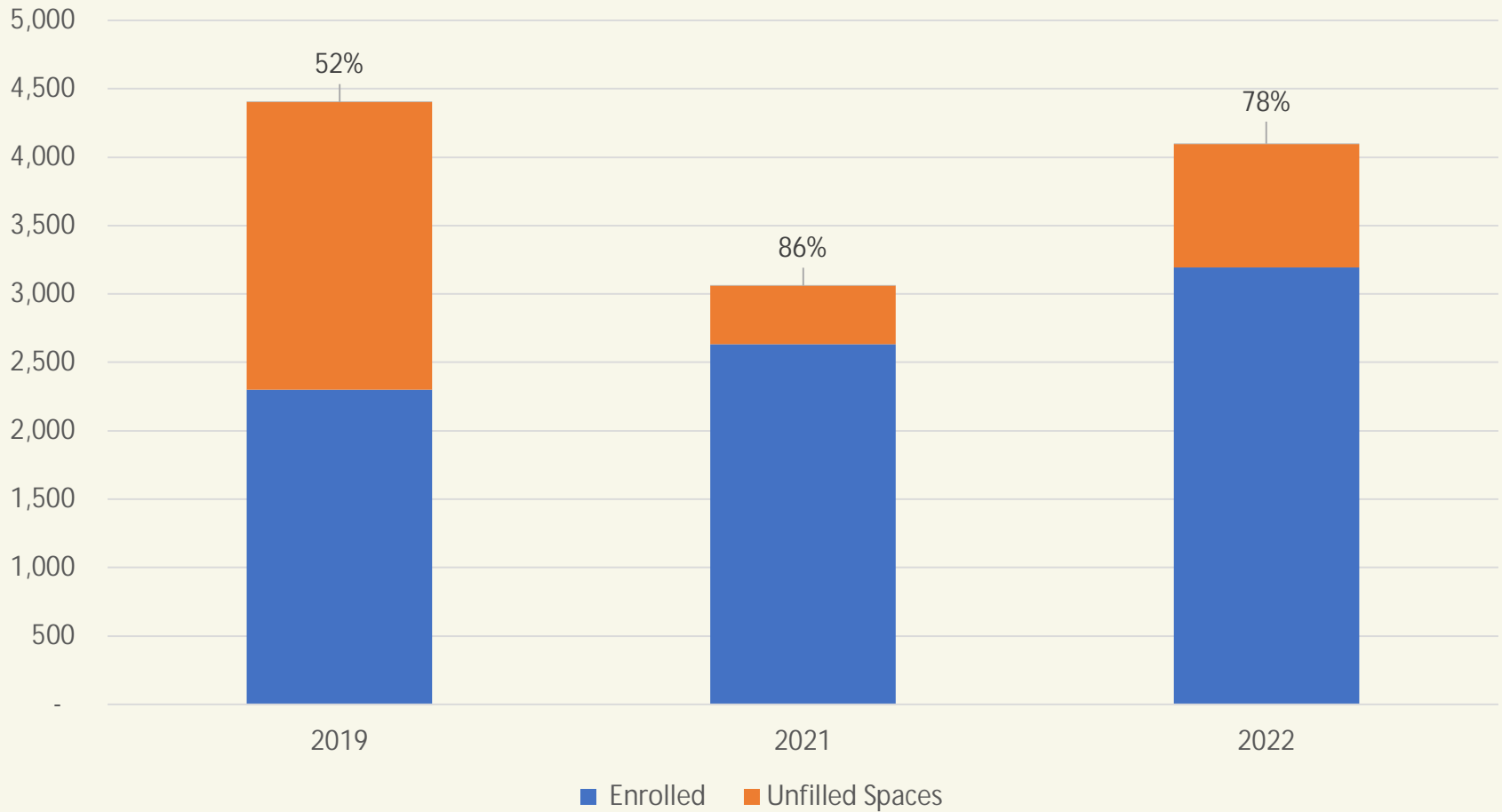




# Youth Summer Day Camps



# Summer Sports Camps

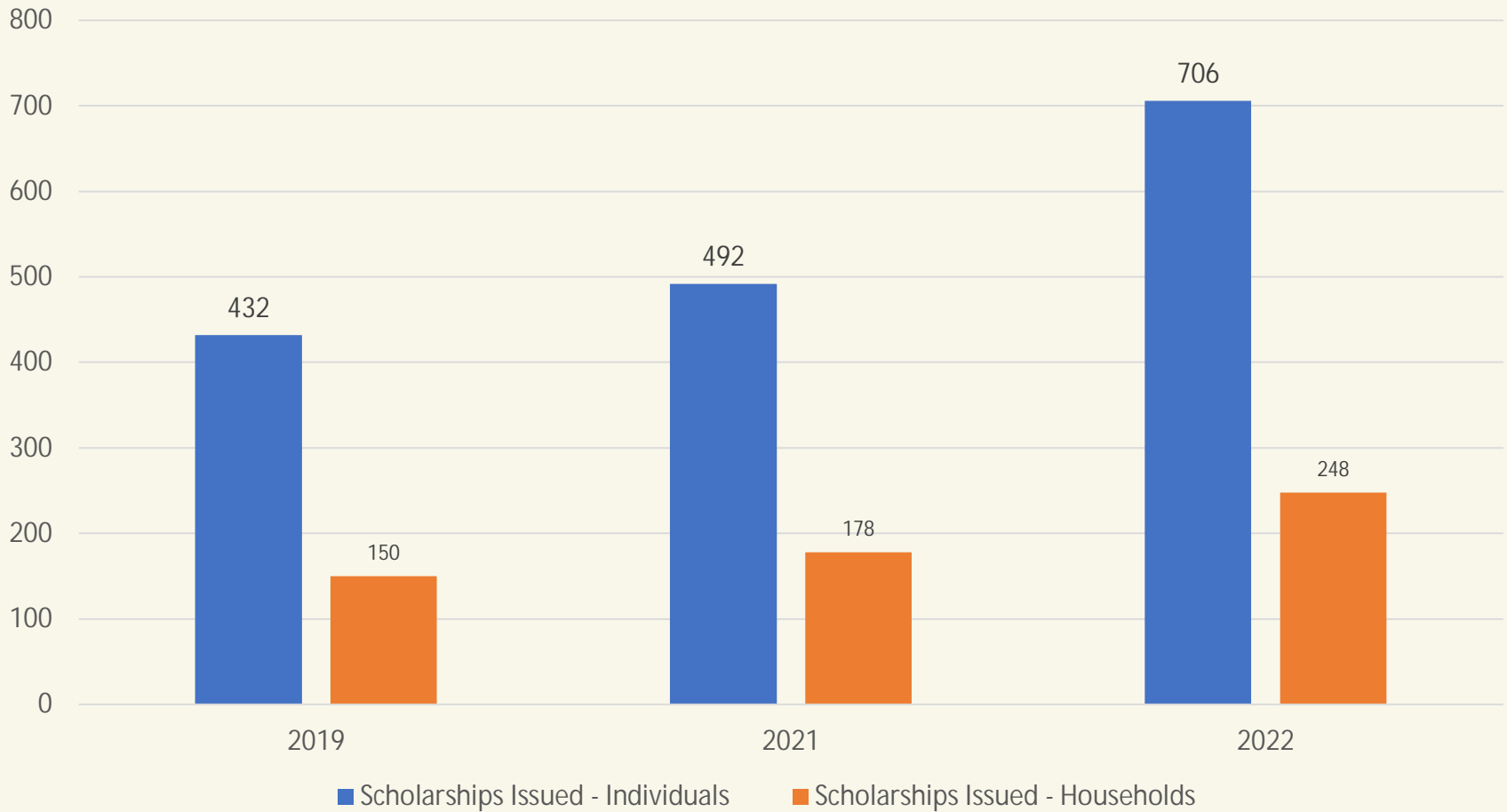


# Outreach

- On Site Programming and Outreach
- Discover the Outdoors
- Housing Works Partnership
- Movies in the Park
- Alpenglow Opening Celebration
- Friends of the Children Partnership

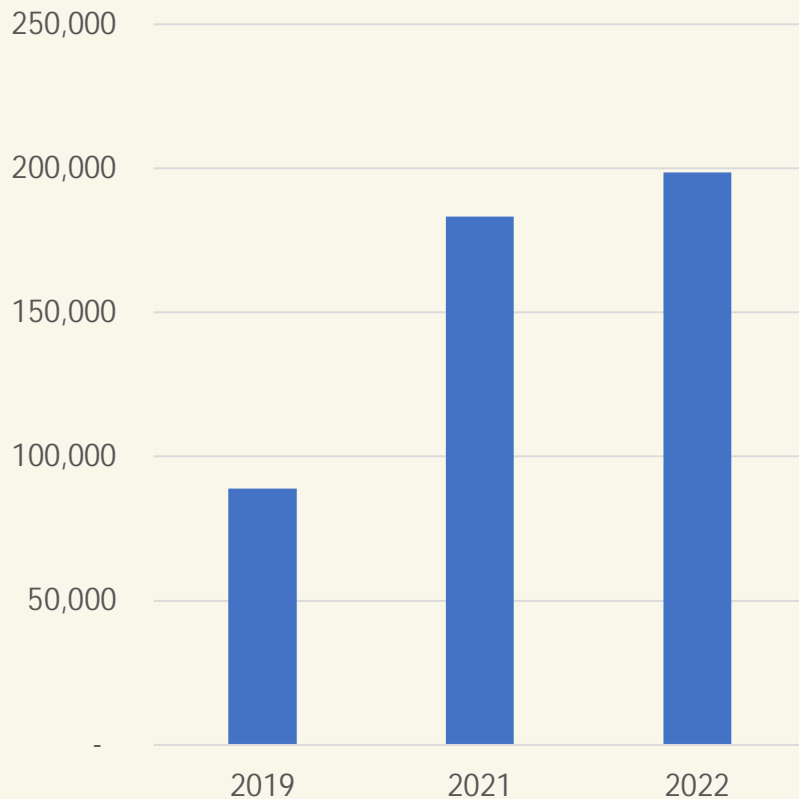


# Summer Scholarships Approved



# Scholarships Assistance

## Scholarship Support



## Summer Pass Program

- 289 Households
- 1,240 Individuals
- 4,701 Total Visits

# Kid INC Status

- Spaces Available – 1,000
- Children Served – 1,114
  - Full-time – 855
  - Part-time - 259
- Wait list - 320
  - Initial Applications - 122
  - Late Applications - 198
  - PT desiring FT- 137



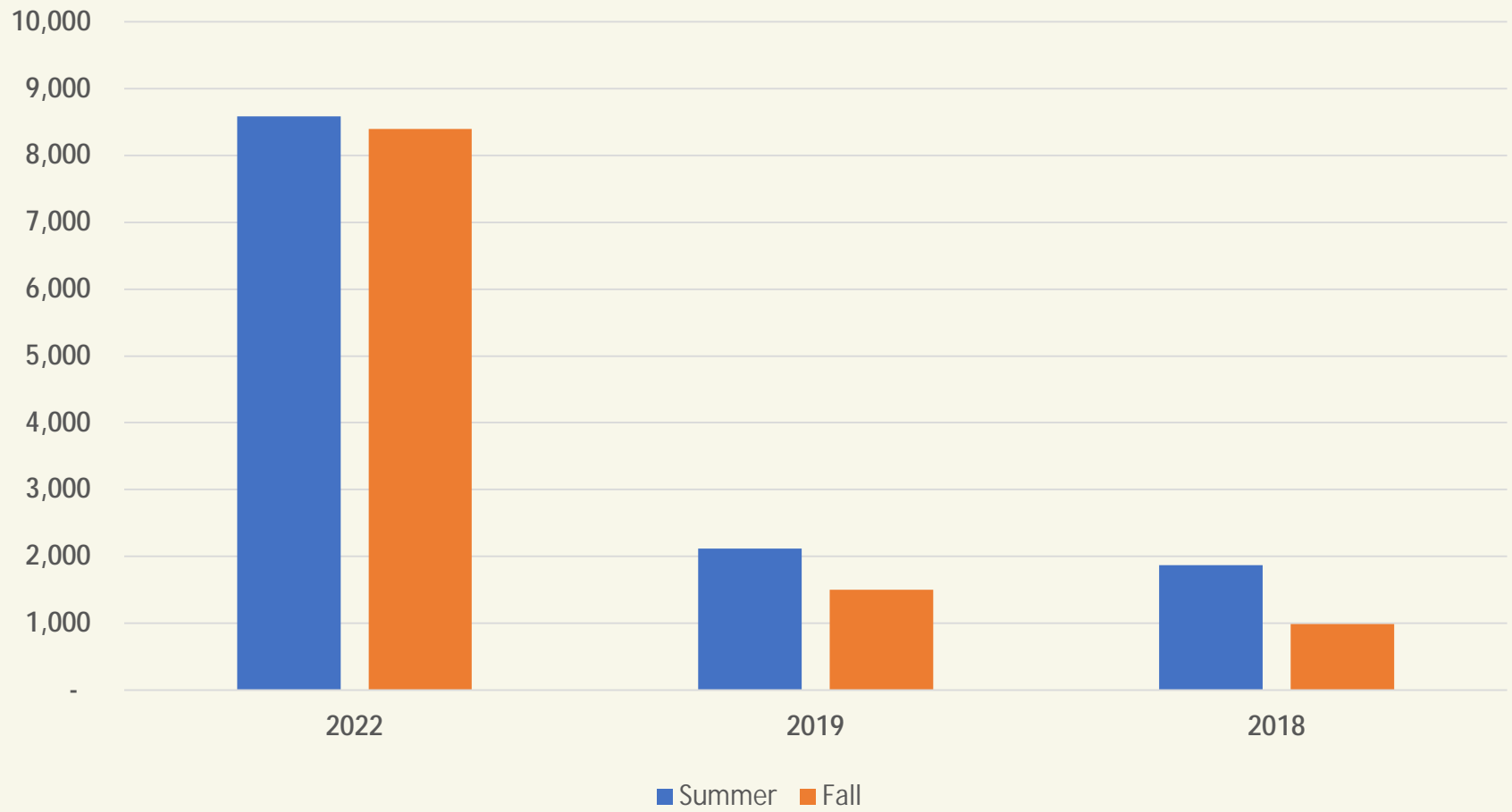
# Kid INC Status

- 64 positions filled
- 14-16 positions still needed to meet capacity
- 10 COCC/OSU Scholarship Students
- 1 High School Intern



# Registration Trends

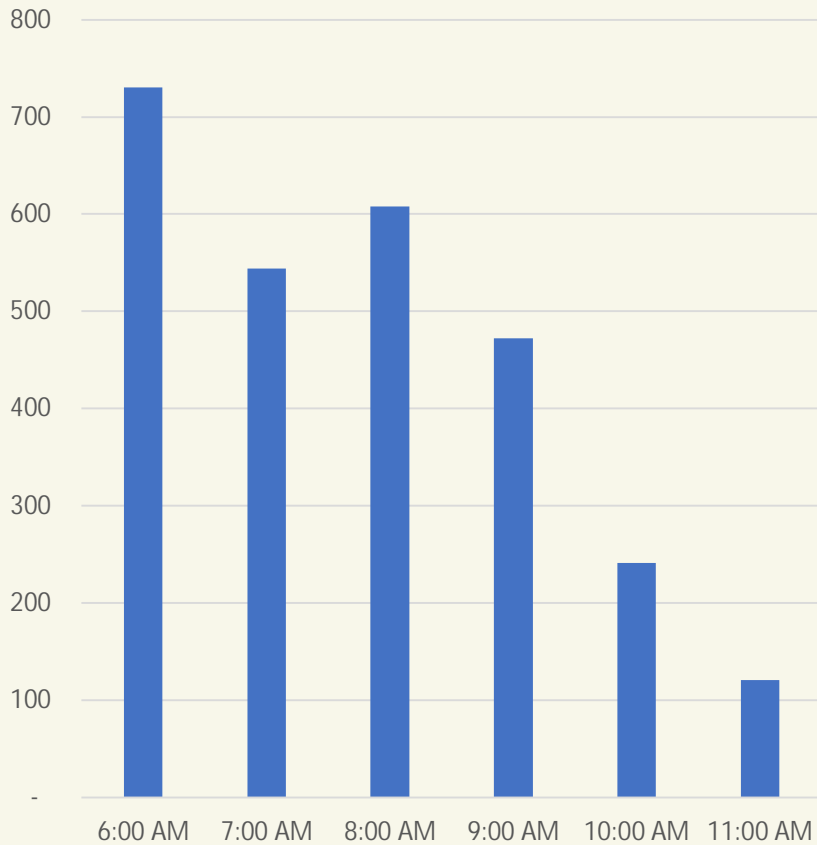
## Transactions - First 6 Hours



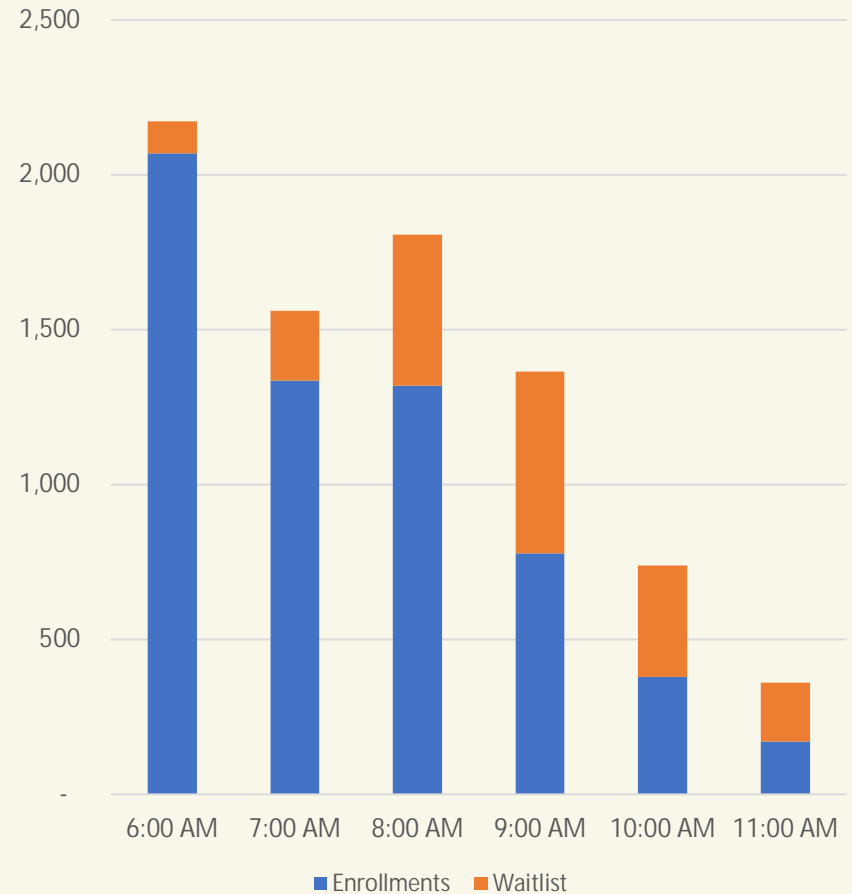


# Registration Snapshot – Fall 2022

## Households by Hour



## Transactions by Hour



# Technology Issues Identified

- BPRD public website went down for first hour
- Registration link failed multiple times
- Hit internet bandwidth maximum often
- Internal server not operating at full capacity

# Technology Changes

- Add server capacity
- Upgrade internet speed from 100 mbps to 1 Gbs
- Move public website hosting for higher capacity
- Test and confirm prior to registration
- Implement queuing system with waiting room

# Process Changes

- Stagger registration to spread out demand
- Decrease urgency by identifying programs that do not have capacity limitations
- Simplify check out process to speed time it takes to complete a registration
- Consider delayed start for out of district residents
- Consider waitlist limitations